

TranSystems Corporation

Solutions Help Transportation Firm Reduce Costs, Break Down Barriers

Headquarters: Kansas City, Missouri

Employees: 1,400

Industry: Engineering Services

Market: United States

Company Background

TranSystems provides a full range of transportation and consulting services, including architectural, engineering and planning services; management and supply chain consulting services; transportation security consulting services; and transportation real estate consulting services. With locations nationwide, the company operates under the principle that barriers do not exist, never allowing them to force compromises in the way they do business.

The Challenge

TranSystems has been a Ceridian customer for over five years. The company looked for a partner that provided a Web-based solution to avoid the expense of additional staff to support an in-house server. TranSystems wanted to reduce other costs associated with double entry and errors and, with its history of breaking down barriers, knew firsthand the importance of exceptional customer service.

The Solution



TranSystems is currently using Ceridian's HR/Payroll Web, Recruiting Solutions, Self-Service and COBRA/FSA benefits solutions. The company has implemented the interfaces between all its health vendors, eliminating the need to repeatedly fax forms or make phone calls to enter employment benefits changes. With Ceridian solutions, TranSystems has reduced errors, enabling HR to do more audit reporting to ensure data accuracy.

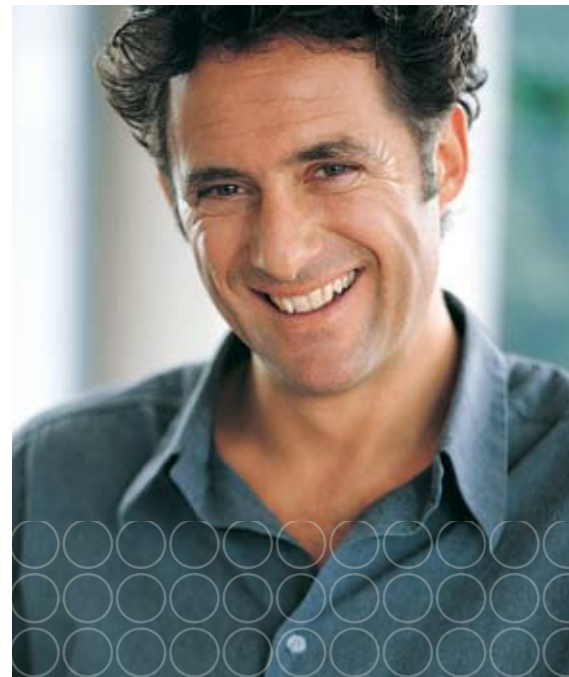
The TranSystems/Ceridian relationship continues to expand. "The more I implement with Ceridian, the more I want to implement," says Karen Herndon, HRIS manager. "When I've been able to get processes in place, such as data imports and exports, it reminds me to use additional Ceridian tools."

"The Ceridian HR product and the Ceridian Recruiting Solutions product are both very friendly and very easy to use. And they're very easy for me as HRIS manager to train users on and to administer."

"All the Ceridian customer reps that I have spoken to when I call for issues have always been very professional and friendly. You feel like you have more of a partner and you're not just talking to a dark hole."

"I have evaluated other HR payroll vendors. The customer service we receive from Ceridian is 100 percent positive and you don't get that from other providers."

Karen Herndon, HRIS Manager



Why Ceridian?

Because you get what you want.



Proven Integrated Solutions



Compliant and Global



Enviably Service



Safe and Reliable Solutions



Save Time and Money



Expertise and Insight



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