

# Southco, Inc.

The Global Metal Parts Manufacturer Requires a Global HR Solution

**Headquarters:** Concordville, Pennsylvania

**Employees:** 2,800

**Industry:** Fabricated Metal Parts Manufacturing

**Market:** International

## Company Background

Southco manufactures and distributes engineered access control hardware such as electronic entry controls and locks for many industries. These include the aerospace, automotive, consumer electronics, marine, medical, railway and telecom industries. The company's offerings include more than 25,000 standard catalog products and more than 50,000 custom-designed products. Southco is an international provider with a strong global network of technical sales, marketing, engineering and manufacturing operations throughout the world.

## The Challenge

Headquartered in Pennsylvania, Southco has a far-reaching international presence with offices throughout the Americas, Europe, Asia and the Pacific. Southco requires global solutions that support a variety of HR needs -- including payroll, EAP, tax filing, and time and attendance services. Southco also requires HR services from a company with proven integrated solutions and an understanding of multi-jurisdictional compliance needs.

## The Solution



Southco currently uses Ceridian's HR/Payroll Web product as well as Ceridian's EAP services, Time and Attendance, and Tax Filing services. Southco appreciates Ceridian's global, compliant perspective as much as the way its solutions work together. "The integration of Ceridian's HR, payroll, and time and attendance closed a huge gap in our process," commented Doug Ramsay, Southco's HRIS manager.

Ramsay also appreciates the sentiment behind Ceridian's outstanding customer service. "Ceridian has a great feature of, I want to say, sincerity. It is a feature of genuineness that our success is Ceridian's success."

"We are a decentralized shop with a presence all over the globe. We instruct our users to conduct our HR business and handle our HR demographic data as well as our time and attendance data by using Ceridian's software. We've found the software flexible around the globe."

"We are using Ceridian applications in China, and one factory has approximately 700 people. They need to have a quick way of determining who is there for budgeting and other purposes. Ceridian's application proves to be more reliable to them than their native language co-program."

Doug Ramsay,  
HRIS Manager, Southco, Inc.



Why Ceridian?  
Because you get what you want.



Proven Integrated Solutions



Enviably Service



Save Time and Money



Compliant and Global



Safe and Reliable Solutions



Expertise and Insight

