

Little Friends, Inc.

Nonprofit Uses Ceridian's Solutions to Streamline HR and Payroll Services

Headquarters: Naperville, Illinois

Employees: 500+

Industry: Elementary/Secondary School, Job Training, Residential Care Services

Market: Illinois

Company Background

Little Friends, Inc. is a private, nonprofit organization founded in 1965. Today, it is dedicated to serving the special needs of children and adults with autism and other developmental disabilities. The organization serves more than 800 people throughout the Chicago metropolitan area and operates 13 programs including three schools, vocational training programs, community-based residential services, and family support and consultation services.

The Challenge

Until mid-2008, Little Friends managed its payroll using an in-house solution. That solution required the duplicative maintenance of two applications – one for the HR department and one for finance. In 2008, the nonprofit organization learned its payroll software needed to be upgraded. Little Friends seized the opportunity to review its payroll process. Ultimately, it decided to pursue one of two options. It could upgrade its in-house solution and continue managing payroll using a dual system approach or outsource its payroll.

The Solution



After an exhaustive review involving multiple meetings with two vendors, Little Friends chose Ceridian. "Ultimately, we realized the ability to streamline data input and reengineer the entire process made more sense," says Julee Gard, chief financial officer of Little Friends. Gard was impressed with Ceridian's solution. It resulted in a single application that both HR and finance could use. She also appreciated Ceridian's outstanding customer service. From sales through implementation and production Ceridian has been a valued partner in Little Friends' reengineering process. "We now enjoy a much improved workflow and the solution saves us a lot of time," concludes Gard. Today, Little Friends also uses Ceridian's Self-Service and Time and Attendance solutions.

"I've received very positive feedback from my team regarding Ceridian's customer service. Its response time is quick, and our issues are always resolved. From a project management standpoint, the Ceridian project manager was phenomenal. She was very helpful, very levelheaded and very good at communicating and managing expectations."

"Only three to four months into this process, we realized we made the right decision. The internal controls are much more solid, and, as a CFO, I'm very happy with that. Our auditors will like it, too."

Julee Gard,
Chief Financial Officer, Little Friends, Inc.



Why Ceridian?
Because you get what you want.

- Proven Integrated Solutions
- Enviably Service
- Save Time and Money

- Compliant and Global
- Safe and Reliable Solutions
- Expertise and Insight

