

Farm Credit Foundations

Using Ceridian's Services to Help Agriculture Manage Its Human Resources

Headquarters: St. Paul, Minnesota

Employees: 7,500

Industry: Agricultural Services Support

Market: United States

Company Background

Farm Credit Foundations (FC Foundations) is a wholly owned cooperative consisting of 50 client member entities across the Farm Credit system. FC Foundations exists to provide agricultural businesses with access to capital and related services. FC Foundations was formed to provide consolidated payroll, benefits and HRIS services for its member clients and their employees.

The Challenge

In 2005, FC Foundations used multiple vendors for its HR, benefits and payroll services. The cumulative services used a combination of outsourced and in-house information technology (IT) solutions. FC Foundations wanted to consolidate its HR services and work with a single vendor that could provide highly integrated solutions and IT resources in a total outsourced package. FC Foundations also wanted to leverage the vendor's expertise in multiproduct implementation and excellent customer service to help it make a smooth transition to its new single-provider solution.

The Solution



After a detailed RFP process and meetings with various vendors, FC Foundations selected Ceridian's integrated solutions. All of FC Foundations' client employers benefit from Ceridian's HR/Payroll Web, Tax Filing and Self-Service solutions. Interested employers can also use Ceridian's timekeeping, recruiting, background/drug screening and EAP services. FC Foundations leverages Ceridian's expertise and knowledge to provide its member employers with the industry's best practices in HR-related services. "We feel we have a partnership with Ceridian," states Teresa Heath-Alva, director of FC Foundations' shared service center. "Ceridian happens to be our vendor, but it's really more of a collaboration than an employer/provider relationship."

"In terms of best practices, I think one of the most valuable was giving the employees more control and access to their own information. Not only was it beneficial for the employees, but it reduced the number of calls coming into our service center and the number of transactions we were required to process."

"Ceridian's implementation team was superb. They worked weekends and nights — you couldn't ask for people to be more available to help us during and after our implementation. They were a phenomenal team and set the bar high for the service we have come to expect from Ceridian."

Teresa Heath-Alva,
Director, Farm Credit Foundations,
Shared Service Center



Why Ceridian?
Because you get what you want.

- Proven Integrated Solutions
- Enviably Service
- Save Time and Money

- Compliant and Global
- Safe and Reliable Solutions
- Expertise and Insight

