

EaglePicher™ Corporation

Innovative Company Improves HR Service Delivery with Ceridian Solutions

Headquarters: Dearborn, Michigan

Employees: 2,000

Industry: Advanced Technologies

Market: United States, Canada

Company Background

EaglePicher manages a portfolio of advanced technology manufacturing companies with a diverse range of products. Known for bringing innovations to market, the company's applications include defense; space and implantable medical device batteries; automotive noise, vibration and handling components; patented coated metal coils and stamped parts; wine, beer and pool filtration. For more than six years, the company used an in-house solution for HR, benefits and payroll that was supplemented by Ceridian's tax service and numerous in-house processes and customizations.

The Challenge

EaglePicher anticipated mergers, acquisitions and possible divestiture transactions. They needed a "one-stop" shop that offered a system and responsive service to readily facilitate quick turnaround transactions. The company wanted a fully supported, hosted and integrated HRIS/Payroll/Benefits solution that included robust reporting and the capability to outsource noncore routine tasks, such as check printing and payroll bank account reconciliations. They also were looking for a partner that could improve the levels of service beyond their current experience – including the ability to provide quality training.

The Solution

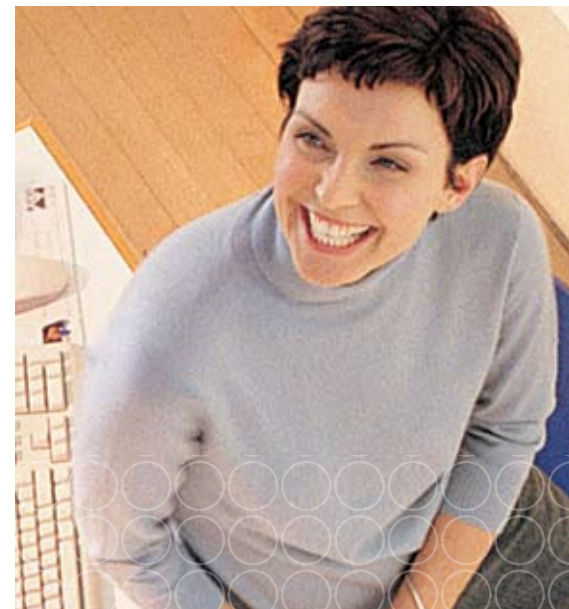


"We chose Ceridian because they could offer us a full service platform for all of our HR and payroll processes and because of the proactive service approach that they provide," said Colleen Hitchins, director of business administration. As a result of selecting services provided by a single vendor, the company was able to significantly improve its efficiency. After project kickoff, it took just 120 days to convert their existing systems to Ceridian. The service-oriented Ceridian Account Executive program matched EaglePicher with a representative dedicated to the ongoing partnership to ensure the company's needs were promptly and fully addressed.

"We reduced our payroll administrative head count by two through the implementation of processes such as Employee Self-Service and the outsourcing of nonvalue added tasks — in addition to one reduction in our IT staff. These cost savings allowed us to invest in new tools such as Recruiting, which was previously a resource-intensive manual process for us."

"Ceridian's approach to partnership was different from that of the other vendors we considered. It was important to us to have a vendor who would not only service our functional needs during implementation, but identify future requirements and be a business partner as well."

Colleen Hitchins,
Director of Business Administration



Why Ceridian?

Because you get what you want.



Proven Integrated Solutions



Enviably Service



Save Time and Money



Compliant and Global



Safe and Reliable Solutions



Expertise and Insight



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